

MDI SUPPORT SOLUTIONS

Multiple outlets to ensure you're always covered



MDI CLOUD SOLUTION & DATA HOSTING

So, you've purchased a new PACS or RIS server, what next? You can either upgrade your internet & infrastructure and hire an expensive IT company to run your systems, or let us host it for you! We offer a low-cost hosting service to all of our customers.

MDI will host your servers on our network in our data center located at ColoCrossing in Buffalo, NY. Our data center is environmentally controlled and has redundant power and internet, so you never have to worry about down time due to a power outage or loss of internet service. Your server is manned and monitored 24x7x365. Leave all the IT work to us!

By hosting your server with us, you also get audits & reporting as well as a guarantee that your data is safe and secure. We provide all VPN setups and support. We also back up all your information at our data center and store a copy in our cloud solution. This ensures that you have a resource for disaster recovery should it ever be needed.



24x7x365 TECH SUPPORT

We offer unlimited, MDI live tech support for the first year with the purchase of any software, DR system or X-Ray system.

After those first 12-months are complete, Mobile Digital Imaging offers low cost post-warranty service agreements that provide further 24x7x365 telephone and remote access support... Just because your warranty expires, does not mean our relationship does.

Whether you purchased your equipment from us or bought from another company, we can help with all your service needs after warranty. If you are not satisfied with your current service provider, contact us for details on how we can help.

Our sales team will be happy to talk with you about your existing equipment and provide a quote for a service agreement customized to fit your needs.



CUSTOM SOLUTIONS

With a team of software programmers on staff, MDI prides itself on being able to customize our software packages based on individual customer needs.

Our packages are creative solutions that solve workflow issues and alleviate just about any problem!



Contact Us

Mobile Digital Imaging

P: 888-274-3588 | F: 888-516-3377

sales@mobiledigitalimaging.com

www.mobiledigitalimaging.com